

mantra mackay



HOTEL DIRECTORY

MANTRA MACKAY
MULHERIN DRIVE, MACKAY, QLD, 4740
(07) 49 55 94 00
RES@MANTRAMACKAY.COM.AU

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ANYTHING YOU NEED, WE'VE GOT YOU.

Welcome to Mantra Mackay Hotel, the perfect place to enjoy a weekend getaway, corporate get-together, special event, or an indulgent night away.

Our fully equipped rooms and suites give you everything you need to switch off, chill out, or keep brilliant ideas flowing. Enjoy exceptional dining at our restaurant and bar, Latitude 21, with mouth-watering cuisine and an elegant, casual atmosphere perfect to start the morning or unwind after dark. Take a dip in our pool to cool off or soak up the sun on our alfresco, the perfect outdoor meeting place for colleagues, family, and friends to relax and breathe in the fresh ocean air and tropical ambience.

Our region is a paradise full of picture-perfect moments and memorable experiences, from beautiful stretches of coastline and subtropical rainforest to the southern islands of the great barrier reef just offshore.

We are located just a short drive from Mackay's city centre, shops and sightseeing attractions. Many popular tours depart from the marina just metres away. A short stroll along the marina leads to restaurants and bars along the foreshore, the Break Wall and Harbour Beach.

On behalf of the Mantra Mackay team, we look forward to meeting you and hope you enjoy everything the hotel and Mackay have to offer. Our friendly reception staff are here to assist you 24hrs per day. Should you require assistance, our Dial 1000 on your in-room phone, and a friendly voice will be on the line. Unwind and enjoy our genuine hospitality and service.

Warm regards,

Mantra Mackay Team



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DINING



LATITUDE 21 RESTAURANT & BAR

Latitude 21 is one of Mackay's favourite dining experiences. Indulge in mouth-watering modern Australian cuisine complimented by a backdrop of stunning marina views. Relax in the elegant, casual atmosphere, the perfect start to the morning or to unwind after dark. Choose between dining in air-conditioned comfort indoors or al-fresco beside the palm-fringed marina boardwalk.

OPENING HOURS

Breakfast is served daily.

Monday to Friday, 6:30 am – 9 am, and Saturday to Sunday, 6:30 am – 10 am

Dinner: Tuesday – Saturday, 5:30 pm – 8:30 pm



Our bar is open Tuesday – Saturday, 4 pm - 8:30 pm. Join us for cocktail hour from 4 pm.

[View Restaurant Menus](#)



ROOM SERVICE

Breakfast: Monday to Friday, 6:30 am – 9 am

Saturday to Sunday, 6:30 am – 10 am

Dinner: Tuesday – Saturday, 5:30 pm – 8:30 pm

To place your order, dial '3503' from your in-room phone.

[View Room Service Menus](#)

Public holiday hours may vary. 15% Surcharge applies on Public Holidays.

GUEST INFORMATION



If you need to get in contact with us at any time, please dial '1000' from your in-room phone or call (07) 49 55 94 00 to reach us at reception.



WIFI ACCESS

Complimentary Wi-Fi is available for guests. The log-in details are provided on the hotel information sheet provided at check-in. Please refer to the letter supplied in your key wallet for the login details to connect to our network.



24/7

RECEPTION

Reception is open 24 hours, 7 days per week.

ARRIVAL & DEPARTURE

CHECK-IN

Check-in is from 2.00 pm onwards.

CHECK-OUT

Check-out is up to 10 am.

Outside of these times will be subject to availability on the day and may incur surcharges.

A key return box is available for express check-out in the first-floor car park by the entrance door. We will charge the card on file and forward your tax invoice by email.



PARKING

Free parking is available on-site for our guests on the ground floor and first floor. Your room key is required to access first-floor parking. Two bays are available for large vehicles/and trailers. Use of these bays must be prearranged with reception.

KEY ACCESS

Your keycard will give your room power once inserted into the power slot near your front entrance door. Your keycard provides you with 24-hour access to the hotel as well as your room. Front entrance doors lock at 10 pm. Keycards are issued to registered guests only. If you require assistance, pick up the phone by the entrance to hear a friendly voice on the line.



SWIMMING POOL

The pool is located outside on the ground level and is open daily from 7 am to 7 pm. Towels are provided at either the Pool Bar or Reception. All children must be supervised by an adult at all times. A "No Glass Policy" is in place for your safety.



FITNESS ROOM

Our fitness room is open from 7 am -7 pm daily and is free of charge for our guests. It is located on the first level out the back door, adjacent to the car park.



FUNCTION ROOMS

Visiting for a meeting or event? Our function rooms are located:

- Oceanview Boardroom - Level 1
- The Captain's Table - adjacent to the restaurant
- Marina View - at the rear of the restaurant
- Pool View - outside, adjacent to the pool
- The Marquee - outside, adjacent to the hotel

COMPLIMENTARY COFFEE AND TEA

Coffee and tea are available in your room at no charge.



TOILETRIES

Complimentary sustainable toiletries are located in the vanity area of your bathroom.

HOUSEKEEPING

Rooms are serviced daily between the hours of 7 am – 2 pm. Please hang your 'Do not disturb' sign if you are not requiring a service.

ADDITIONAL BEDDING

Blankets and additional pillows are located in the wardrobe.

Due to Queensland Fire regulations, we are only able to provide one rollaway bed or cot in each room. Cots are offered at a \$20 charge per person per night. Roll-away beds are offered at a \$30 charge per person per night.



IN-ROOM APPLIANCES

For your convenience, an electric kettle, hairdryer, iron, mini fridge, and microwave are provided in your room. All rooms include a flat-screen TV. Unfortunately, we do not supply toasters due to strict QFES fire regulations.

A washing machine and clothes dryer are available in all rooms except for the Standard Queen rooms (a guest laundry is also available on levels 2-7).

STOVE TOP OPERATION

There is a safety switch in your wardrobe that must be switched to the "on" position first. The second step is to turn the hot plates on at the wall near the bench.



GUEST LAUNDRY

A complimentary self-service guest laundry is available on levels 2-7 and is open 24 hours. Washing powder is available at no charge from reception.

DAMAGES

Mantra Mackay reserves the right to on-charge any costs associated with repairing damage or vandalism that occurs during your stay to hotel rooms or equipment.

LOST PROPERTY

We will endeavour to return the lost property to you if it is found; please contact the hotel and organise a parcel to be sent to your corresponding address at your own cost.



SMOKING/VAPING

Smoking and vaping are NOT PERMITTED at the property. This includes all rooms and balconies. If evidence of smoking/ vaping is found anytime during or after your stay, we reserve the right to charge a minimum cleaning fee of \$300.00 to your room account. There is a designated smoking area located near the Pool Side area.

MAINTENANCE

Please contact reception if there is anything in your room that is not operational, and we will endeavour to rectify the situation immediately.

LUGGAGE

Luggage storage is available. Please contact reception.

TAXI

Mackay taxis are available by calling 132 227 or via Reception.

PET POLICY

Certified assistance animals are welcome at the hotel. However, no pets are permitted on site.

FIRST AID

A first aid kit is located at reception. Please let us know if we can be of assistance.

EMERGENCY EVACUATION PLAN

Detailed emergency instructions are located on the back of your entrance door. Please familiarise yourself with where the nearest fire exit and Assembly points are located.



TURN YOUR DREAMS INTO REWARD POINTS

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ROOM SERVICE



BREAKFAST

AVAILABLE MONDAY TO FRIDAY, 6:30 AM – 9 AM
SATURDAY TO SUNDAY, 6:30 AM – 10 AM

CONTINENTAL PLATE^V

Chef's selection of cereal, milk, yoghurt,
fresh fruit, flavoured muffin

\$19

BREAKFAST WRAP

Spinach tortilla, scrambled egg, bacon,
spinach, hash brown, tomato relish, cheese

\$22

EGGS & SOURDOUGH^V

Poached, Scrambled or Fried eggs,
Confit truss tomatoes

\$12

GRANOLA^V

Almonds, fresh fruits & berries, natural yogurt

\$16

BACON & EGGS

Poached, scrambled or fried eggs,
sourdough, wilted spinach

\$18

PANCAKES

Canadian with crispy bacon, maple syrup
& whipped cream

\$16

Banana, caramel & whipped cream

\$18

AVOCADO CRUSH^V

Avocado, cherry tomatoes, Persian fetta,
sourdough, dukkha

\$18

SIDES

BACON

\$6

AVOCADO

\$6

SMOKED SALMON

\$8

TRUSS TOMATOES

\$6

PORK CHIPOLATAS

\$5

HAM

\$5

WILTED SPINACH

\$3

POTATO GEMS

\$5

TWO EGGS

\$5

MUSHROOMS

\$5

GLUTEN-FREE BREAD

\$3

BIG BREAKFAST

Bacon, eggs, chipolatas, mushroom,
sourdough, hash brown bites, wilted spinach

\$27

EGGS BENEDICT

Poached eggs, sourdough, spinach,
home-made hollandaise

WITH BACON

\$18

WITH HAM

\$17

WITH SALMON

\$22

GF - gluten free LF - dairy free V - vegetarian PB - plant based

All room services charges will be forwarded to your room account and incur a \$5 service fee.

DINNER

AVAILABLE TUESDAY – SATURDAY, 5:30 PM – 8:30 PM

BREADS

<i>TRADITIONAL</i> ^V	\$9
Garlic & herb butter	
<i>LOADED</i>	\$14
Garlic butter, Crispy bacon & Trio cheese	

OYSTERS

1/2 DOZEN / DOZEN

<i>NATURAL</i> ^{GF, LF}	\$23 / 39
<i>KILPATRICK</i> ^{GF, LF}	\$25 / 42
Bacon, Kilpatrick sauce	
<i>ORIENTAL</i> ^{LF}	\$25 / 42
Spiced cucumber & lime granita	
<i>TRIO PLATE</i> ^{LF}	\$27 / 47
Two each of the above oyster options	

ENTRÉE

<i>SCALLOPS (3)</i> ^{GF, LF}	\$23
Powdered sopressa, pink caviar emulsion	
<i>TIGER PRAWNS (3)</i> ^{GF}	\$26
Macadamia & coconut butter, green paw paw salad	
<i>LAMB FILLET</i>	\$25
Israeli cous cous salad, mint yoghurt dressing	
<i>SHARE MEZZE PLATE</i> ^V	\$27
Garlic & parmesan shards, charred vegetables, cheese, dip	
<i>BAKED HALLOUMI</i> ^{GF, V}	\$19
Oven roasted tomatoes, basil, balsamic glaze	
<i>TEMPURA ASPARAGUS</i> ^{PB}	\$20
Beetroot hummus, trio of tomato	

MAINS

<i>ATLANTIC SALMON</i>	\$30
Caponata, broccolini, lemon beurre blanc	
<i>PROSCIUTTO WRAPPED CHICKEN BREAST</i> ^{GF}	\$35
Camembert & thyme mousse, sweet mashed potatoes, asparagus, white wine velouté	
<i>250G EYE FILLET</i> ^{GF}	\$49
Parsnip puree, glazed baby carrots, oven roasted portobello, café de Paris, jus	
<i>SEAFOOD PLATE</i>	\$65 / 130
Atlantic salmon, charred prawns, scallops, calamari, natural oysters, beer battered fries, chefs salad, house-made tartare	
<i>PORK CUTLETS</i> ^{GF}	\$36
Roasted apple & feta salad, thyme salted chats, red currant jus	
<i>HOUSE-MADE GNOCCHI</i>	\$30
Crab meat, prawns, scallops, smoked salmon, broccolini, garlic cream sauce	
<i>MUSHROOM BOURGUIGNON</i> ^{PB}	\$22
Roasted sweet potato, classic bourguignon with a vegan twist	
<i>CATCH OF THE DAY</i> ^{GF}	Market Price
Market fresh fish, sautéed potatoes, seasonal vegetables, citrus butter	

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All room services charges will be forwarded to your room account and incur a \$5 service fee.

DINNER

AVAILABLE TUESDAY – SATURDAY, 5:30 PM – 8:30 PM

SIDES

BEER BATTERED FRIES WITH
AIOLI ^{LF, V} \$11

SEASONED WEDGES WITH
SWEET CHILLI & SOUR CREAM ^V \$14

SWEET MASHED POTATO ^{GF, V} \$10

FARMERS SALAD WITH
BALSAMIC GLAZE ^{PB} \$10

MIXED SEASONAL
VEGETABLES ^{PB} \$10

ROASTED APPLE & FETA SALAD ^{GF, V} \$10

ROAST GARLIC BUTTERED
BUG TAIL ^{GF} \$12

TWO OYSTERS NATURAL ^{GF, LF} \$10

CHILDREN (UNDER 12 YRS)

All children's meals come inclusive with
a can of soft drink and ice-cream

CRUMBED BARRAMUNDI
GOJJONS & CHIPS \$18

CRUMBED CHICKEN
TENDERS & CHIPS \$18

HAWAIIAN PIZZA & CHIPS \$18

CHEESEBURGER & CHIPS \$18

DESSERTS

PANNA COTTA ^{GF} \$20
Please ask our friendly wait staff about
today's flavour

CHOCOLATE DECADENCE \$20
White chocolate & raspberry truffle, milk chocolate
semifreddo, dark chocolate steamed pudding

DECONSTRUCTED
LEMON MERINGUE \$20
Lemon curd, meringue, vanilla biscuit, mascarpone

BANOFFEE ^{PB} \$20
Vegan biscuit, vegan caramel, vegan cream,
caramelised banana

CHEESE PLATE ^{GF} \$30
Selection of cheeses, quince paste, water
crackers, dried & fresh fruits, nuts

AFFOGATO \$16
Espresso, vanilla bean ice-cream, liqueur

ICE-CREAM TRIO \$11
Please ask our wait staff about our current flavours

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