

mantra

mackay



HOTEL DIRECTORY

MANTRA MACKAY
40 MULHERIN DRIVE, MACKAY, QLD, 4740
(07) 49 55 94 00
RES@MANTRAMACKAY.COM.AU

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ANYTHING YOU NEED, WE'VE GOT YOU.

Welcome to Mantra Mackay Hotel, the perfect place to enjoy a weekend getaway, corporate get-together, special event, or an indulgent night away.

Our fully equipped rooms and suites give you everything you need to switch off, chill out, or keep brilliant ideas flowing. Enjoy exceptional dining at our restaurant and bar, Latitude 21, with mouth-watering cuisine and an elegant, casual atmosphere perfect to start the morning or unwind after dark. Take a dip in our pool to cool off or soak up the sun on our alfresco, the perfect outdoor meeting place for colleagues, family, and friends to relax and breathe in the fresh ocean air and tropical ambience.

Our region is a paradise full of picture-perfect moments and memorable experiences, from beautiful stretches of coastline and subtropical rainforest to the southern islands of the great barrier reef just offshore.

We are located just a short drive from Mackay's city centre, shops and sightseeing attractions. Many popular tours depart from the marina just metres away. A short stroll along the marina leads to restaurants and bars along the foreshore, the Break Wall and Harbour Beach.

On behalf of the Mantra Mackay team, we look forward to meeting you and hope you enjoy everything the hotel and Mackay have to offer. Our friendly reception staff are here to assist you 24hrs per day. Should you require assistance, our Dial 1000 on your in-room phone, and a friendly voice will be on the line. Unwind and enjoy our genuine hospitality and service.

Warm regards,

Mantra Mackay Team



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DINING



LATITUDE 21 RESTAURANT & BAR

Latitude 21 is one of Mackay's favourite dining experiences. Indulge in mouth-watering modern Australian cuisine complimented by a backdrop of stunning marina views. Relax in the elegant, casual atmosphere, the perfect start to the morning or to unwind after dark. Choose between dining in air-conditioned comfort indoors or al-fresco beside the palm-fringed marina boardwalk.

OPENING HOURS

Breakfast is served daily.

Monday to Friday, 6:30 am – 9 am, and Saturday to Sunday, 6:30 am – 10 am

Dinner: Tuesday – Saturday, 5:30 pm – 8:30 pm

Our bar is open Tuesday – Saturday, 4 pm - 8:30 pm. Join us for cocktail hour from 4 pm.

[*View Restaurant Menus*](#)

ROOM SERVICE

Breakfast: Monday to Friday, 6:30 am – 9 am

Saturday to Sunday, 6:30 am – 10 am

Dinner: Tuesday – Saturday, 5:30 pm – 8:30 pm

To place your order, dial '3503' from your in-room phone.

[*View Room Service Menus*](#)

Public holiday hours may vary. 15% Surcharge applies on Public Holidays.



GUEST INFORMATION



If you need to get in contact with us at any time, please dial '1000' from your in-room phone or call (07) 49 55 94 00 to reach us at reception.



WIFI ACCESS

Complimentary Wi-Fi is available for guests. The log-in details are provided on the hotel information sheet provided at check-in. Please refer to the letter supplied in your key wallet for the login details to connect to our network.



24/7

RECEPTION

Reception is open 24 hours, 7 days per week.

ARRIVAL & DEPARTURE

CHECK-IN

Check-in is from 2.00 pm onwards.

CHECK-OUT

Check-out is up to 10 am.

Outside of these times will be subject to availability on the day and may incur surcharges.

A key return box is available for express check-out in the first-floor car park by the entrance door. We will charge the card on file and forward your tax invoice by email.



PARKING

Free parking is available on-site for our guests on the ground floor and first floor. Your room key is required to access first-floor parking. Two bays are available for large vehicles/and trailers. Use of these bays must be prearranged with reception.

KEY ACCESS

Your keycard will give your room power once inserted into the power slot near your front entrance door. Your keycard provides you with 24-hour access to the hotel as well as your room. Front entrance doors lock at 10 pm. Keycards are issued to registered guests only. If you require assistance, pick up the phone by the entrance to hear a friendly voice on the line.



SWIMMING POOL

The pool is located outside on the ground level and is open daily from 7 am to 7 pm. Towels are provided at either the Pool Bar or Reception. All children must be supervised by an adult at all times. A "No Glass Policy" is in place for your safety.



FITNESS ROOM

Our fitness room is open from 7 am -7 pm daily and is free of charge for our guests. It is located on the first level out the back door, adjacent to the car park.



FUNCTION ROOMS

Visiting for a meeting or event? Our function rooms are located:

- Oceanview Boardroom - Level 1
- The Captain's Table - adjacent to the restaurant
- Marina View - at the rear of the restaurant
- Pool View - outside, adjacent to the pool
- The Marquee - outside, adjacent to the hotel

COMPLIMENTARY COFFEE AND TEA

Coffee and tea are available in your room at no charge.



TOILETRIES

Complimentary sustainable toiletries are located in the vanity area of your bathroom.

HOUSEKEEPING

Rooms are serviced daily between the hours of 7 am – 2 pm. Please hang your 'Do not disturb' sign if you are not requiring a service.

ADDITIONAL BEDDING

Blankets and additional pillows are located in the wardrobe.

Due to Queensland Fire regulations, we are only able to provide one rollaway bed or cot in each room. Cots are offered at a \$20 charge per person per night. Roll-away beds are offered at a \$30 charge per person per night.



IN-ROOM APPLIANCES

For your convenience, an electric kettle, hairdryer, iron, mini fridge, and microwave are provided in your room. All rooms include a flat-screen TV. Unfortunately, we do not supply toasters due to strict QFES fire regulations.

A washing machine and clothes dryer are available in all rooms except for the Standard Queen rooms (a guest laundry is also available on levels 2-7).

STOVE TOP OPERATION

There is a safety switch in your wardrobe that must be switched to the "on" position first. The second step is to turn the hot plates on at the wall near the bench.



GUEST LAUNDRY

A complimentary self-service guest laundry is available on levels 2-7 and is open 24 hours. Washing powder is available at no charge from reception.

DAMAGES

Mantra Mackay reserves the right to on-charge any costs associated with repairing damage or vandalism that occurs during your stay to hotel rooms or equipment.

LOST PROPERTY

We will endeavour to return the lost property to you if it is found; please contact the hotel and organise a parcel to be sent to your corresponding address at your own cost.



SMOKING/VAPING

Smoking and vaping are NOT PERMITTED at the property. This includes all rooms and balconies. If evidence of smoking/ vaping is found anytime during or after your stay, we reserve the right to charge a minimum cleaning fee of \$300.00 to your room account. There is a designated smoking area located near the Pool Side area.

MAINTENANCE

Please contact reception if there is anything in your room that is not operational, and we will endeavour to rectify the situation immediately.

LUGGAGE

Luggage storage is available. Please contact reception.

TAXI

Mackay taxis are available by calling 132 227 or via Reception.

PET POLICY

Certified assistance animals are welcome at the hotel. However, no pets are permitted on site.

FIRST AID

A first aid kit is located at reception. Please let us know if we can be of assistance.

EMERGENCY EVACUATION PLAN

Detailed emergency instructions are located on the back of your entrance door. Please familiarise yourself with where the nearest fire exit and Assembly points are located.

Breads

Traditional

Garlic & herb butter (V)

11

Loaded

Garlic bread, crispy rasher bacon and trio of cheese

16

Oysters

Natural- Tasmanian Oysters (GF, LF)

Half dozen

36

Dozen

60

Kilpatrick

Tasmanian oysters in traditional Kilpatrick sauce (GF, LF)

Half dozen

38

Dozen

65

Entrée

Pan Seared Scallops

Mint and pea puree, celeriac emulsion. (GF)

24

Charred Tiger Prawns

Garlic, basil and dill butter, pickled fennel, and orange salad (GF)

27

Mediterranean Zucchini Flowers

Crispy fried and stuffed with Persian feta, semi-dried tomatoes, and black garlic balsamic dressing. (V)

21

Crispy Skin Pork Belly

Macadamia, pickled radish, and Cumberland jus. (GF)

24

Baked Halloumi

Grilled Halloumi, house-made basil pesto (v)

22

Sides

Beer Battered Fries with Aioli (LF, V)

12

Confit Garlic Mash (V, GF)

8

Mixed Seasonal Vegetables (PB)

12

Farmers Salad with Balsamic Glaze (PB)

10

(LF) - Lactose Free
(GF) - Gluten Free

(V) - Vegetarian
(PB) - Plant Base

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Main

Pistachier Chicken

40

Prosciutto wrapped chicken breast, pistachio and cheese mousseline, parsnip mash, baby carrots accompanied with chicken velouté. (GF)

Seafood Linguini

39

Crab meat, prawns, scallops, smoked salmon, broccolini, roasted cashew, pimento sauce

Vegan Mushroom Con Carne

24

Authentic con carne with mushrooms complimented with quinoa rice. (PB)

Fish Malabari

49

Kashmiri dusted local coral trout, South Indian coconut shallot sauce, Bok choy, Pilaf rice and crispy pappadams

Char Grilled Pork Cutlets

39

Blueberry, avocado and pickled beet salad, apple brandy jus, thyme salted chat potatoes. (GF)

Eye Fillet

49

Sweet mash, Café de Paris, sauteed snow peas, asparagus, oven roasted portobello, pink peppercorn red wine jus.

Desserts

Deconstructed Blueberry Cheesecake

20

Crushed biscuits, blueberry sauce

Chocolate Decadence

20

White chocolate & raspberry truffle, milk chocolate semifreddo, dark chocolate steamed pudding

Deconstructed Lemon Meringue

20

Meringue, lemon curd, sable biscuit, mascarpone

Ice Cream Trio

14

Please ask our wait staff about our current flavours

Affogato

17

Espresso, vanilla bean ice-cream, Liqueur

Kids Menu

Crumbed Fish Goujons & Chips

18

Hawaiian Pizza

18

Crumbed Chicken Tenders & Chips

18

Spaghetti Bolognese

18

Cheeseburger & Chips

18



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